



UNIVERSITY OF SARAJEVO – FACULTY OF SCIENCE
SUBJECT DESCRIPTION

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Subject code: T-468-3	Subject name: Internship in tourism		
Cycle: I	Year: IV	Semester: VIII	ECTS credits: 6
Status: mandatory		Contact hours: 60 Lectures: 30 Practical courses: 30	
Assigned professors and assistants:	Professors and assistants selected in the field to which the subject belongs		
Prerequisites:	/		
Subject objectives:	The objective of the Internship in tourism is to provide students with practical knowledge and skills through hands-on work in tourism enterprises, specifically within travel agencies and/or hospitality establishments, as well as other tourism-related businesses. Through the internship, students will become familiar with the structure and organization of operations in tourism companies, the principles of organization and teamwork, and will independently handle simpler tasks while preparing a report on their internship experience. During the internship in hotels, students will learn about the process of providing accommodation services, food and beverage preparation and service, conference organization, wellness services, and other related processes. In the internship within travel agencies, students will familiarize themselves with the process of travel and tourism mediation. They will gain insight into the roles of mediation, coordination, and organization within the tourism market.		
Teaching units:	Organization and management of the process functions related to the preparation and provision of accommodation services, food and beverage preparation and service, and other supporting process functions. Organizing and concluding transportation contracts, agreements related to tourists' stay in a particular destination, and providing other services to clients and participants in tourism activities.		



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Learning outcomes:	Knowledge: • The student describes the organization of work in a tourism enterprise; • The student describes the principles of organization and teamwork; • The student compares previously acquired theoretical knowledge with the practical knowledge gained; • The student compares areas of practical knowledge and experience with personal preferences for future career paths and areas of work. Skills: • The student applies acquired theoretical knowledge to solve practical problems in the areas of accommodation, food and beverage services, wellness, entertainment, sports, and conference services. • The student applies acquired theoretical knowledge to solve practical problems in the areas of travel mediation and tourism. Competencies: • The student takes responsibility for completing assigned tasks. • The student gains experience in independently reporting on completed activities.
Teaching methods:	Practical work.
Knowledge testing methods with grading structure ¹:	Practical work. Based on the prescribed documentation and according to the pre-established deadlines and schedule for the internship, the student is required to complete a specified number of hours of practice. It is the student's responsibility to maintain an internship log and prepare a final report.

¹ The structure of points and point criteria for each subject is determined by the Council of the organizational unit before the beginning of the academic year in which the subject is taught in accordance with Article 64, paragraph 6 of the Law on Higher Education of Sarajevo Canton