



UNIVERSITY OF SARAJEVO – FACULTY OF SCIENCE
SUBJECT DESCRIPTION

Form SP2

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Subject code: T-505-3	Subject name: Risk Management in Tourism Destinations		
Study cycle: II	Year: I	Semester: I	ECTS credits: 6
Status: mandatory		Contact hours: 60 Lectures: 30 Practical courses: 30	
Assigned professors and assistants:	Lecturers and assistants selected for the field to which the course belongs.		
Prerequisites:	/		
Subject objectives:	Equipping students with the ability to independently analyze and manage risk in tourism destinations.		
Teaching units:	1. Tourism Destination – Concept, Elements, and Types 2. Basic Characteristics of Tourism Destinations 3. Dynamic Factors of Tourism Destination Development 4. Conceptual Models of Tourism Destination Development; Lifecycle of a Tourism Destination 5. Creating the Image of a Tourism Destination 6. Crisis Management in Tourism Destinations 7. First Test 8. State Security Policy 9. Informational and Public Security 10. Intelligence-Criminal Analytics 11. Sources of Security Information 12. Basics of Security Management 13. Security Threats and Risks Related to Tourism (biological contamination, kidnappings, assassinations and other murders, illegal human trafficking and migration, illegal trade in human organs, terrorism, drug-related crime, petty crime, cybercrime, paedophilia) 14. Natural and Artificially Induced Natural Disasters 15. Analysis and Presentation of Seminar Papers		
Learning outcomes:	Knowledge: • student acquires knowledge about the elements and types of tourism destinations. Skills: • student assess the impact of various crises on the security and image of tourism destinations worldwide.		



	Competencies: • student independently evaluates the consequences of security threats and risks in tourism destinations.																																															
Teaching methods:	Multimedia presentation and discussion (lectures); practical work, educational material analysis and discussion (practical courses).																																															
Knowledge testing methods with grading structure¹:	<table><tr><td></td><td colspan="2"><i>Points</i></td></tr><tr><td>Attendance</td><td>5</td><td>3</td></tr><tr><td>Participation on lectures</td><td>5</td><td>3</td></tr><tr><td>Tests</td><td>40</td><td>22</td></tr><tr><td>Seminar paper</td><td>10</td><td>6</td></tr><tr><td>Final exam</td><td>40</td><td>21</td></tr><tr><td colspan="2"> </td></tr><tr><td>TOTAL</td><td>100</td><td>55</td></tr></table> Assessment: <table><tr><td><i>Grade</i></td><td><i>ECTS grade</i></td><td><i>Points scale</i></td></tr><tr><td>10</td><td>(A) excellent</td><td>95 - 100</td></tr><tr><td>9</td><td>(B) very good</td><td>85 - 94</td></tr><tr><td>8</td><td>(C) good</td><td>75 - 84</td></tr><tr><td>7</td><td>(D) satisfactory</td><td>66 - 74</td></tr><tr><td>6</td><td>(E) sufficient</td><td>55 - 64</td></tr><tr><td colspan="3"> </td></tr><tr><td>5</td><td>(F, FX) insufficient</td><td>55</td></tr></table>		<i>Points</i>		Attendance	5	3	Participation on lectures	5	3	Tests	40	22	Seminar paper	10	6	Final exam	40	21			TOTAL	100	55	<i>Grade</i>	<i>ECTS grade</i>	<i>Points scale</i>	10	(A) excellent	95 - 100	9	(B) very good	85 - 94	8	(C) good	75 - 84	7	(D) satisfactory	66 - 74	6	(E) sufficient	55 - 64				5	(F, FX) insufficient	55
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Literature²:	Mandatory: Popesku, J. (2016). Menadžment turističke destinacije. Beograd: Univerzitet Singidunum Abazović, M. (2010). Ogledi osigurnosti. Sarajevo: Fakultet za kriminalistiku, kriminologiju i sigurnosne studije Abazović, M. (2002). Državna bezbjednost – uvod i temeljni pojmovi. Sarajevo: Fakultet za kriminalistiku, kriminologiju i sigurnosne studije Collins, A. (2010). Savremene sigurnosne studije. Zagreb: Politička kultura. Recommended: - Blake, A., Thea Sinclair, M. (2003). TOURISM CRISIS MANAGEMENT US: Response to September 11. Annals of Tourism Research, vol. 30, no. 4, 813–832.																																															

¹ The structure of points and point criteria for each subject is determined by the Council of the organizational unit before the beginning of the academic year in which the subject is taught in accordance with Article 64, paragraph 6 of the Law on Higher Education of Sarajevo Canton

² The Senate of the higher education institution as an institution or a council of the organizational unit of the higher education institution as a public institution determines mandatory and recommended textbooks and manuals, as well as other recommended literature on the basis of which exams are prepared by a special act which is required to be published on its website before the beginning of the academic year in accordance with Article 56, paragraph 3 of the Law on Higher Education of the Sarajevo Canton.



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Faulkner, B. (2001). Towards a framework for tourism disaster management. *Tourism Management*, vol. 22. no. 2, 135-147
Ritchie, B. W. (2004). Chaos, crises and disasters: a strategic approach to crisis management in the tourism industry. *Tourism Management*, vol. 25. no. 6, 669-683